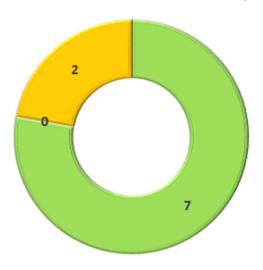


Performance Measures

Appendix 1 - CYPS - Children Services Level Measures Quarter 3 (1st April - 31st December) - 2023/24

Performance Measures Summary



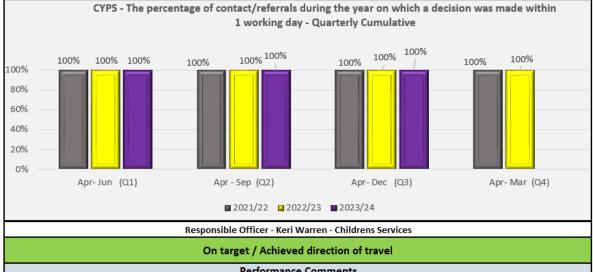
Performance Key BRAG (Blue, Red, Amber, Green)

Not suitable for comparison 5% or more below target or previous years performance

Within 5% of target or previous years performance On target / Achieved direction of travel

Well Being Objective 1 - Best Start in Life

1.

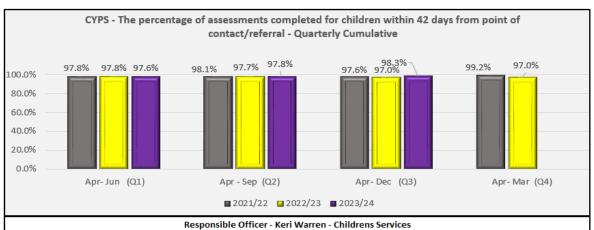


Performance Comments

Quarter 3 Target for 2023/24 - No Target Set for this Measure, aim to maintain performance.

For the period 1st April 2023 to 31st December 2023, 1677 out of 1677 referral decisions were made within 1 working day. Ensuring all contacts/referrals are actioned within 24 hours is standard practice that we continue to meet consistently within Children's Services.

2.

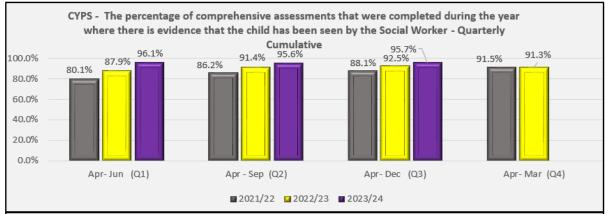


On target / Achieved direction of travel

Performance Comments

Quarter 3 Target for 2023/24 - No Target Set for this Measure, aim to maintain performance.

For the period 1st April 2023 to 31st December 2023, 2495 out of 2538 assessments for children were completed with 42 days from the point of contact/referral. Although performance remains consistent quarter on quarter, the Service always strives towards achieving 100% in this area. However, there will be always be situations where this is not possible, in which case, senior managers are notified of all assessments which go over the allocated 42 days for overview. When this happens this is usually for a good reason. For example, a significant change in circumstances during the course of the assessment, ongoing police investigations which impact on timescales, difficulty engaging families and/or teenagers etc.



Responsible Officer - Keri Warren - Childrens Services

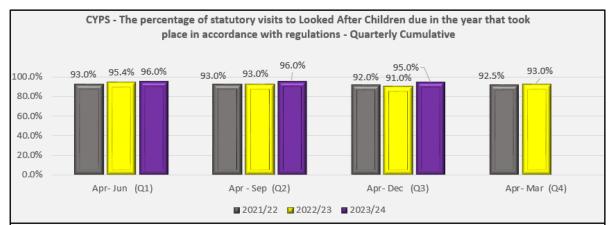
On target / Achieved direction of travel

Performance Comments

Quarter 3 target for 2023/24 - No Target Set for this Measure, aim to maintain performance.

For the period 1st April 2023 to 31st December 2023, 893 out of 933 children were seen as part of an assessment. During Quarter 3, there were a total of 231 assessments completed by the service, out of which 218 resulted in the child being seen by the social worker as part of the assessment. Similar to Quarter 2, for the 13 cases whereby the child was not seen as part of the assessment, all of these cases were reviewed by a Principal Officer and the reason for why the children were not see were deemed to be appropriate. Some examples of reasons include: older teenagers not wishing to engage; voluntary assessments where parents did not wish to engage further and cases where the assessment was triggered due to private law involvement, so the children were seen by other professionals, such as Court appointed guardians.

4.



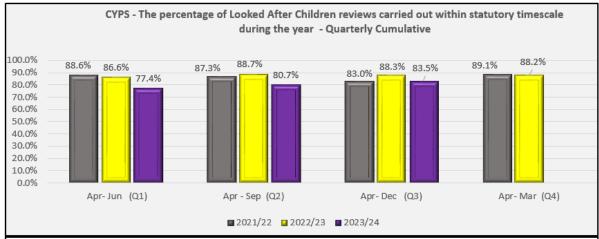
Responsible Officer - Keri Warren - Childrens Services

On target / Achieved direction of travel

Performance Comments

Quarter 3 Target for 2023/24 - No Target Set for this Measure, aim to maintain performance.

For the period 1st April 2023 to 31st December 2023, 1615 out of 1693 statutory visits to Children Looked After took place in accordance with regulation timeframes. Every effort is made to ensure statutory visits are undertaken within timescales and performance is regularly monitored by Team Managers & Principal Officers, so that closer monitoring and scrutiny of this area of practice is maintained. Future quality assurance work is planned to ensure this remains a priority for the Service.



Responsible Officer - Keri Warren - Childrens Services

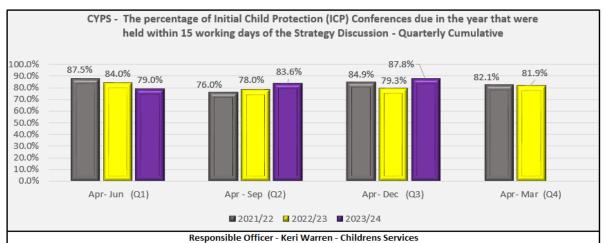
Within 5% of target or previous years performance

Performance Comments

Quarter 3 target for 2023/24 - No Target Set for this Measure, aim to improve performance.

For the period 1st April 2023 to 31st December 2023, 429 out of 514 Looked After Children's Reviews were undertaken with statutory timescale. Whilst this performance indicates a decrease in performance when compared to the same period for the previous year, there is an increase on the 1st and 2nd Quarters. All Looked After Reviews that go out of timescales are considered and agreed to go out of timescales by a PO where there is good reason. A detailed report has now been shared with Scrutiny explaining the 'out of timescale' reasons.

6.

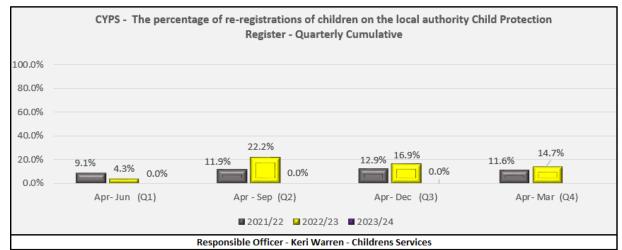


On target / Achieved direction of travel

Performance Comments

Quarter 3 Target for 2023/24 - No Target Set for this Measure, aim to maintain performance.

For the period 1st April 2023 to 31st December 2023, 79 out of 90 Child Protection Conferences (ICPC) were undertaken within 15 days of the Strategy Discussion. All ICPC's that go out of timescales are considered and agreed to go out of timescales by a PO where there is good reason. A detailed report has now been shared with Scrutiny explaining these reasons. An interim plan is always in place to mitigate risk(s) prior to ICPC.



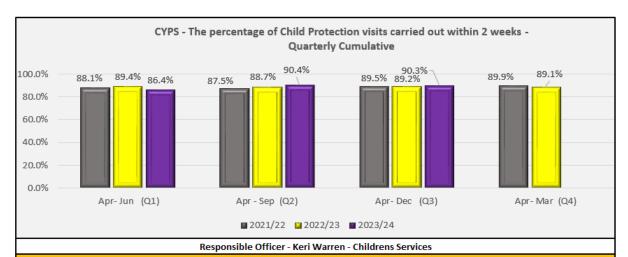
On target / Achieved direction of travel

Performance Comments

Quarter 3 Target for 2023/24 - No Target Set for this Measure, aim to maintain performance.

For the period 1st April 2023 to 31st December 2023, 0 of the 89 children whose names were added to the Child Protection Register during the period, there were no re-registrations of children whose name had been removed from the register within the previous 12 months. This should be read as a positive and as was previously noted, in the event of reregistration the case is flagged with the PO for Safeguarding and QA and subsequently reviewed by a Team Manager to elicit any learning to be fed back into the system through the Strategic Quality Practice Group.

8.

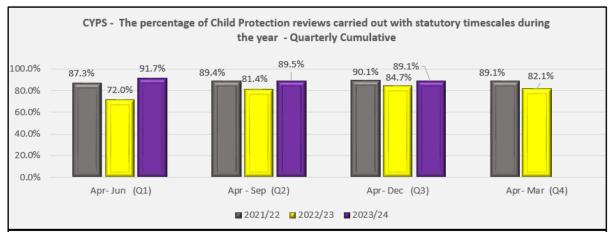


Within 5% of target or previous years performance

Performance Comments

Quarter 3 Target for 2023/24 - No Target Set for this Measure, aim to maintain performance.

For the period 1st April 2023 to 31st December 2023, 1284 out of 1422 Child Protection Visits took place within 2 weeks. Whilst this percentage has increased when compared to the same period 2022/23 (89.2%), there are several valid reasons why these visits have fallen out of timescales: A detailed report has now been shared with Scrutiny explaining these reasons. Where is anticipated that a CP visit may fall out of timescales the PO for the respective team is notified and must agree for a visit to go out of timescales.



Responsible Officer - Keri Warren - Childrens Services

On target / Achieved direction of travel

Performance Comments

Quarter 3 target for 2023/24 - No Target Set for this Measure, aim to maintain performance.

For the period 1st April 2023 to 31st December 2023, 114 out of 128 Child Protection Reviews were carried out within statutory timescale. There are no issues to note in this performance measure; senior officers oversee the request to go out of timescales for review conferences and reasons are considered to ensure they are proportionate and appropriate. A detailed report has now been shared with Scrutiny explaining these reasons.